**Mahindra adhikari**

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# Objective

I am a college student who is searching for a job, so I can obtain a position as an active employee in a growing, reputable company where I can contribute my experience, proactive attitude, and positive atmosphere to help improve the company and myself.

# Skills

* Respect and welcome customer by positive feedback
* Self-Starter, Strong Communication Skills, Focus on works
* Proficient at multi-tasking
* Treat customers with attentive respect under stress
* Competent with devices software and hardware
* Repairing Computers, checking devices
* Knowledgeable of Microsoft Office
* Basic Knowledge of Java, HTML, Pythons
* Building and designing websites
* Able to build simple LANs, perform basic configurations for routers and switches, and implement IP addressing schemes.
* Can troubleshoot networking and security issues within operating systems such as Linux, Android, Windows and more.
* Able to demonstrate network administration for both wired and wireless networks in a LAN environment using hardware, software, and virtualization.

# Experience

**Internship**

**ETSS- DEVELOPMENT ASSISTANT-**1060 Mount Vernon Avenue 06/2014 - 08/2014

* Help Them to fix the computers and maintenance
* Checking the devices
* Research
* Help New American to progress their Learning Skills.

**KROGER MARKETPLACE- CASHIER** 08/2015- 09/2016

* Handle cash transactions with customers
* Issue receipts, refunds, change or tickets
* Resolve customer complaints, guide them and provide relevant information
* Greet customers when entering or leaving establishments
* Maintain clean and tidy checkout areas
* Keep reports of transactions
* Pleasantly deal with customers to ensure satisfaction

**AMAZON SELLER- SALES ASSOCIATE 02/2015-08/2015**

* Sale product to a customer around the world
* Make them satisfy with the product
* Help them with the question about product

**ABERCROMBIE & FITCH- REFURNISHMENT 03/2016- 08/2016**

* Split the carton item and attach the shipping label
* Deliver the item to its destination
* Scanning
* Package labeling

**CRICKET WIRELESS- SALE ASSOCIATE** 09/2016- 01/2017

* Understand customers' needs and help them discover how our no contract products meet those needs
* Possess a competitive spirit and desire to meet and exceed sales goals
* Multi-task in a fast-paced team environment
* Educate and engage customers through product demonstrations
* Interact with customers and provide prompt and courteous customer service to all customers

**WIRELESS ADVOCATES- SALES EXPERT 01/2016- 12/5/2017**

* Provide a high level of customer support with expertise in boating products; build customer relationships.
* Provide product knowledge to customers through the features, values and benefits of each product.
* Suggestively sell additional items and services that the customer may not have anticipated.
* Actively participate in programs and procedures that drive sales
* Sell Phones

**BOOST MOBILE- SALES REP**

* Possess the characteristics of a true salesperson **12/15/2017- 08/31/2018**
* connecting consumers with the products and services that fit them best and are not afraid to overcome objections to make it happen
* Demonstrate key features and benefits, assist consumers with setup of devices and trouble shoot issues.
* Demonstrate effective decision-making skills and the ability to reason and take action in resolving problems while exhibiting professional sound judgment

# EDUCATION

**High School- completed**

Fargo South High School- 1840 15th Ave S, Fargo, ND 58103 8/2011- 05/2014

Northland High School- 1919 Northcliff Dr, Columbus, OH 43229.

**Columbus State Community College**

**In progress- Associate of science in** **ITST**

**Franklin University**

**In progress- Bachelor of science in Information Technology**

**CERTIFICATE**

* Leadership
* CPR Training
* Certificate of Achievement
* Customer Service
* HS Diploma
* Completed CompTIA +A certification Training (PASSED 901)
* Internet History, Technology, and Security
* QA Training
* FEMA
* Google IT Professional Certificate (In Progress)